



Consumer Roundtable 2022: Bringing researchers to the consumer table to explore telehealth

Program

Time	Activity	Speakers and discussion questions
8:30-8:55	Arrival, tea & coffee	
9:00	Welcome and Acknowledgement of Country	Professor Trevor Russell, RECOVER Injury Research Centre, The University of Queensland (UQ)
9:05	Today's program & what to expect	Dr Bec Jenkinson, Health and Behavioural Sciences Faculty (HaBS), UQ
9:10-9:25	Telehealth in Queensland –	Mr Daniel Best and Mr Matt Page, Queensland Telehealth Support Unit
9:30-9:45	Not just a seat, it's a voice: unlocking lived experience to enhance telehealth services	Ms Anja Christoffersen, Dr Kelsey Pateman & Dr Michelle Cottrell, Metro North Hospital and Health Service.
9:50-10:10	Small group discussions – Round 1	What does 'telehealth' mean to you? What counts as telehealth?
10:15-10:35	Small group discussions – Round 2	When does telehealth work for you, and when doesn't it?
10:40-11:00	Small group discussions – Round 3	What do policy makers, health workers and decision makers need to know about community perspectives on telehealth?
11:05	Break	
11:15-11:20	Wrap up small group discussions	Ms Jo Maxwell, Faculty of Medicine and Dr Adrienne Young, RBWH & UQ.
11:20-11:35	Telehealth research: setting the scene	Professor Trevor Russell and Professor Anthony Smith, Centre for Online Health, UQ.
11:35-12:30	Harvest. A whole group discussion	What do consumers want telehealth research to investigate next? Moderators: Ms Jo Maxwell, Faculty of Medicine and Dr Adrienne Young, RBWH & UQ.
12:30-1:00	Lunch	

Further information

In 2022, our inaugural roundtable is focussed on telehealth, and is jointly hosted by Faculty of Medicine, Faculty of Health and Behavioural Sciences (HaBS) and RECOVER Injury Research Centre. The Roundtable is part of our shared commitment to meaningfully and effectively involving consumers in health and medical research. We hope that it will:

- Establish a shared approach to consumer engagement by creating a forum for consumer-led dialogue about emerging issues, which could be explored through new research partnerships with consumers.
- Strengthen relationships with health consumers interested in research across HaBS, RECOVER, and Medicine, UQ.
- Build greater understanding between consumers and researchers of their respective contributions to research, raising awareness of the value of consumers as members of multidisciplinary research teams.

Each person attending the Consumer Roundtable has an important role:

